

THE PARK AT CROSSROADS

+ Introduces Electric Vehicle Charging

The Park at Crossroads now has charging for electric vehicle (EV) drivers to plug in and power up. As part of our commitment to supporting sustainable programs, we're excited to partner with ChargePoint to install our first electric vehicle charging stations.

The ChargePoint network is the world's largest online network of independently owned and operated EV charging stations with over 17,000 public charging stations worldwide, providing drivers access to charge on the go.



How to charge:

- + Location: 13300 Crossroads Parkway North, City of Industry, CA 91746
- + Parking: Charging station parking is reserved for electric vehicles only.
- + Station Reservations: Reserve a charging session with the ChargePoint app or sign up for a ChargePoint account.
- + Charging Costs: **\$1.00/hr for scheduled time; \$2.00/hr after.**
- + How to start a charging session and set up payments:
 - Download the ChargePoint app to start charging instantly and set up an account, or
 - Sign up for a ChargePoint card (which works like FasTrak) and set up an account, or
 - Hold your ChargePoint card over the station's reader symbol.
 - After the station authorizes you, remove the charging station's connector by pressing down on the button at the top of the handle while pulling the connector from the holster.
 - Plug the connector into your electric vehicle. The station will display a message indicating the vehicle is charging.
 - Questions? Watch the Charging On The Go video.

Join ChargePoint, the world's largest EV charging network:

- + Find and reserve charging stations (free and paid)
- + See real-time station availability on the ChargePoint app and website
- + Get mobile alerts (charging available, interrupted, or complete)
- + Track your gasoline savings and green footprint
- + Review your charging sessions and manage payments

Visit [chargepoint.com](https://www.chargepoint.com) to get started. Drive Happier.

Charging Station Etiquette

1. EV Spots for EVs

It's absolutely never acceptable for an internal combustion car to park in a spot designated for a plug-in car. That's a firm rule, no matter how crowded a parking lot is, and no matter how infrequently the charging location is used.

2. No Nasty Notes

Electric car drivers should never leave nasty notes. If the charging spot you counted on using is ICed—the term referring to a charging spot occupied by an internal combustion engine car—by all means, the plug-in driver should leave a note on the windshield explaining the predicament. The note can be firm, but should be expressed in polite language—in a good-will gesture that will hopefully convince the offender not to make the mistake again.

3. Charge Only When Necessary

Don't charge if you don't need a charge. Leave the spot free for another EV driver that might need the charge to safely complete his or her daily travels.

4. Charge Up and Move On

Only occupy a charging spot while your car is being charged. As soon as the charging session is completed—either when your battery is full or when you have adequate range to comfortably reach your destination—be prepared to unplug and move your car as soon as possible, making way for a fellow plug-in driver. (Many charging networks and car apps can be set to notify you by email or text when your charging session is completed.)

5. It's Okay to Ask for a Charge

If a charging spot you needed is being used, and you are able to park next to a car that is currently charging, it's perfectly fine to leave a note asking the owner to plug your car in after his or her session is complete. If you have receive such a note, honor the request. If the charging session requires a fee, you are obviously not obligated to activate the charging session (and incur a fee)—although that kind gesture will likely be returned someday. As with any note left on a windshield, it's advisable to include your name and cell phone number so you can be contacted.

6. Don't Unplug Plug-in Hybrids...

An owner of a pure electric car owner, like a Nissan LEAF, does NOT have the right to unplug a plug-in hybrid, such as a Chevy Volt—just because that car has a back-up gas engine.

7. ...Except When Plug-in Hybrid Is Done Charging

The exception to Rule #6—and applicable in fact to any other plug-in car—says that it's okay for one plug-in car owner to unplug another car, if the first car has clearly finished charging. In this event, the driver who makes the switch should leave a note explaining why it was unplugged. The note should be full of gratitude and include your cell number.

8. Safety First

Practice safe charging. The means properly managing the cord. Neatly wind the cord on its holder, and tuck it in so people will not trip on any excess length, or drive over it.